



# 2023-2026 service plan



## Inspire

- Establish Missouri as an Employer of Service
- Rebrand the Commission
- Increase prestige of the Show Me Service Awards



## Invest

- Explore customer-facing and/or regional office solutions
- Invest at least \$10 million annually into Missouri communities
- Establish and document stronger systems and processes



## Improve

- Increase disaster response capabilities
- Increase data-driven decision making
- Increase professional development opportunities for staff



# Goal 1 **inspire**

Subgoal	Guiding Committee	Measure
Establish Missouri as an Employer of Service	Legislative Education Committee	Annual benchmarks to be established by the Committee
Rebrand the Commission	Ad hoc Communications Committee	Refresh and re-introduce Commission with new name and brand look/feel by July 2025
Increase prestige of the Show Me Service Awards	Volunteerism Committee	Annual benchmarks to be established by the Committee



# Goal 2 **invest**

Subgoal	Guiding Committee	Measure
Explore customer-facing and/or regional office solutions	Executive Committee	Report/Analysis to be presented to the full Commission by July 2024
Invest at least \$10 million annually into Missouri communities	AmeriCorps Committee	Annual tracking/reporting of the total award received by the AmeriCorps agency
Establish and document stronger systems and processes	All Committees	Quarterly meeting updates



# Goal 3 **improve**

Subgoal	Guiding Committee	Action Item
Increase disaster response capabilities	Internal Staff Team	Designate a portion of ARP funding (training/gear) or identify alternative funding by July 2026
Increase data-driven decision making	Executive Committee	Draft two reports to the Commission (one/year): geographic diversity in 2025, risk assessment in 2026)
Increase professional development opportunities for staff (specific to Commissions)	Internal Staff Team	Designate a portion of ARP funding for tailored professional development opportunities by July 2024